

WELLCARE 2023 CERTIFICATION

Wellcare certifications will launch on July 12th, 2022.

Certifications will be accessible through wellcare.cmpsystem.com

Q. How long will agents/brokers have access to AHIP discounted pricing (\$125 vs \$175)?

- Agents/Brokers will continue to have access to AHIP discounted pricing throughout the year if they access AHIP training through the Centene Learning Center (<https://centene.cmpsystem.com/page/login>). Please note, to prepare for the YoY transition of training, the CLC will be unavailable from July 8th – July 12th at 8am ET. Therefore agents/brokers will not be able to access AHIP through our training site. If they choose to take 2023 AHIP during this time by accessing AHIP training directly through the AHIP site, they will be charged \$175 (full price), with no option for reimbursement of the difference.

Q. With the upcoming Centene Workbench onboarding/recertification blackout period happening 7/1 – 7/12, will agents/brokers be able to complete 2022 Wellcare ACT during this time?

- 2022 Wellcare ACT will be available until June 30th. As of July 1st, 2022, Wellcare ACT will no longer be accessible until 2023 Wellcare ACT becomes available on July 12th.
 - Note: Agents/Brokers will continue to have access to 2023 AHIP training through the CLC training site from June 20th – July 7th EOD, which will provide them with minimally uninterrupted access to AHIP discounted pricing.

Q. Will agents/brokers be able to complete 2022 Wellcare ACT once 2023 AHIP training launches on June 20th?

- Agents/Brokers that have previously completed 2022 AHIP will continue to have access to 2022 Wellcare ACT until June 30th. During this time (June 20th – June 30th), agents/brokers will not have to complete 2023 AHIP to have access to 2022 Wellcare ACT.