

HealthSherpa.com: Both CareSource and Ambetter have partnered with HealthSherpa to provide an enrollment platform for you to use to enroll your clients with the respective carrier. If you use either of these private-labeled portals, you will only see either CareSource's or Ambetter's rates, and the clients you write with them. Said another way, you will need two separate enrollment platforms, and your book of business will not all be in one place.

We strongly recommend that you go to HealthSherpa.com and create a FREE account direct with them. Doing so will allow you to enroll both CareSource and Ambetter using one login, and all your business will be in one place. Ambetter may have taken the liberty to create an account for you, and used your email address to do so.

If you attempt to create a HealthSherpa account direct and your email is already in use, you will need to do the following: Add a "+alp" at the end of your email and before the "@". For example, "Info@Agency.com" will need to be "Info+alp@Agency.com". Doing this will alert HealthSherpa that a new account has been created, but all email correspondence will go to the original email of "Info@Agency.com"

IMPORTANT:

- After creating your HealthSherpa.com account, make sure you "Enable EDE". This will allow you to perform virtually all the tasks you used to have to do on Healthcare.gov.
- When enrolling clients using HealthSherpa, you do NOT have to use Healthcare.gov to create a consumer account before enrolling a client. HealthSherpa now has the capability to handle 90% of all enrollments without ever bridging over to Healthcare.gov